



# INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM CERTIFICATE

Certificate No.: 0012022ITSM0046R1NMC/46500

We hereby certify that

## Hangzhou Hikvision Digital Technology Co., Ltd. (This Main Certificate Contains 1 Sub-certificates)

No.555 Qianmo Road, Binjiang District, Hangzhou City, Zhejiang Province, P.R. China. (Subsidiary Information See Sub-certificate)

by reason of its

# Information Technology Service Management System

has been awarded this certificate for compliance with the standard

## ISO/IEC 20000-1:2018

#### The Information Technology Service Management System applies in the following area:

Provide Clients with IT Service Management such as Designing, Implementing, Operating, and Maintaining (Software and Hardware) Security & Protection System, Security Monitoring System, Video Surveillance System, Host and Storage System, Digital Court System, Screen Splicing and Display System, Education Sharing System, Information System, Network and Network Security System, Security Software, Database System, Computer and Peripheral Devices, Server, Cloud Computing Platform Software, Computer Application Workstation, Big Data Basic Platform, Video Cloud Intelligent Analysis Software, Intelligent Traffic System, Intelligent Parking System, and Intelligent Fire Protection System.

Valid from: February 28, 2022 Valid until: March 14, 2025 Certified since: March 15, 2019

After a surveillance cycle, the certificate is valid only when used together with an Acceptance Notice of Surveillance Audit issued by CQC. Please access www.cqc.com.cn for checking validity of the certificate. This certificate and its relevant information can query in the website of Certification and Accreditation Administration of the People's Republic

of China ( www.cnca.gov.cn).









## CHINA QUALITY CERTIFICATION CENTRE

Section 9, No.188, Nansihuan(the South Fourth Ring Road) Xilu(West Road), Beijing 100070, China http://www.cqc.com.cn

2021年版

